

## Locality Impact

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### East of England

**Kathy Blythe** Associate  
Director

**Louise Hornagold**  
Engagement Lead

### London

**Michelle Dalmacio**  
Associate Director

**Rebecca Girvan**  
Engagement Lead

### Midlands

**Sarah Adderley** Associate  
Director

**Stuart Cooper**  
Engagement Lead

### North East + Yorkshire

**Samantha  
Jones** Associate Director

**Donna  
Greenall** Engagement  
Lead

### Northern Ireland

**Alasdair O'Hara** Associate  
Director

**Craig Moore**  
Engagement Lead

### North West

**Jennifer Gardner**  
Associate Director

**Fiona Davison**  
Engagement Lead

### Scotland

**John Watson** Associate  
Director

**Karen Garrott-Russell**  
Engagement Lead

### South East

**Nick O'Donohue** Associate  
Director

**Jessica Rich** Engagement  
Lead

### South West & Channel Islands

**Jacqui Cuthbert** Associate  
Director

**Sonya Webb** Engagement  
Lead

### Wales

**Katie  
Chappelle** Associate  
Director

**Llinos Wyn  
Parry** Engagement Lead

**Customer Experience**  
**Customer Care and Support**  
**Katherine Staley** – Associate Director  
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